The HHIP Implementation Toolkit contains guidance and planning documents intended to support Continuums of Care (CoCs) and homeless assistance partners to engage with their local Medi-Cal managed care plans (MCPs) to efficiently and impactfully implement the Housing and Homelessness Incentive Program (HHIP).

Some documents within the Toolkit are intended to directly provide CoCs with critical information about the HHIP program and MCPs' motivations to meet HHIP metrics. Others are intended to help CoCs communicate to MCPs about their own systems, goals, strengths, and limitations. Each document can be referenced and used separately, depending on the needs of each CoC and community.

The HHIP Implementation Toolkit is meant to help facilitate communication and planning efforts between CoCs and MCPs. The Toolkit can help build or strengthen partnerships for successful HHIP implementation. It is also meant to facilitate long-term cross-system coordination and collaboration to improve housing and health outcomes for those experiencing homelessness.

The following additional resources relevant to CalAIM's Housing-Related Services, the Housing and Homelessness Incentive Program (HHIP), and cross-system collaboration between CoCs and health care system partners including MCPs are available on Homebase's Building Health Care-Homeless Response System Partnerships resource page:

Understanding and Leveraging CalAIM (A California Medi-Cal Initiative):

- CalAIM Basics
- CalAIM's Housing-Related Services
- The Housing and Homelessness Incentive Program (HHIP)
- Opportunities for Homeless Systems of Care under HHIP

Breaking Down Silos: How to Share Data to Improve the Health of People Experiencing Homelessness

How to Share Data: A Practical Guide for Health and Homeless Systems of Care

The following eight resources and tools are included:

Fundamentals of Homelessness Response for Managed Care Plans

Foundational information for CoCs to provide to MCPs about how homeless assistance works at the local level, including practical, action-oriented suggestions to help MCPs participate in their community's response to homelessness.

Understanding HHIP Performance Metrics

An explanation of how the Department of Health Care Services intends to measure whether MCPs have met the HHIP metrics required to draw down HHIP incentive award funds, including information MCPs must report for each metric for the second reporting period and how CoCs can collaborate with MCPs on that process.

Maximizing CalAIM's Enhanced Care Management (ECM) Benefit and Community Supports (CS) Services

Guidance for CoCs on how to work with their local MCPs to ensure that people experiencing homelessness who are eligible for these crucial housing-related benefits and supports are referred and connected with ECM and CS providers.

CalAIM's Community Supports: Housing-Related Services

An overview of key details about four housing-related Community Supports: Housing Transition/Navigation Services, Housing Tenancy & Sustaining Services, Housing Deposits, and Short-Term Post Hospitalization Housing.

Bi-lateral Data Sharing Agreement Between a Continuum of Care and Managed Care Plan

A sample bi-lateral data sharing agreement (DSA) to help cross-sector partners identify the common components of a DSA between CoC agencies responsible for HMIS data and Medi-Cal MCPs.

Needed HMIS Data Elements for Partnering with Managed Care Plans

Recommendations for CoCs on additional data elements to add to their local HMIS to facilitate cross-sector data sharing that can better enable MCP partners to coordinate and collaborate.

Sample Workflow for Continuums of Care and Managed Care Plans to Conduct a Client Data Match

A sample workflow and list of data elements that CoCs and MCPs can use to match their client and member data to identify shared clients and improve cross-system care coordination.
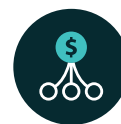
Medi-Cal and HHIP Coverage for Street Medicine

An overview of California Department of Health Care Services' street medicine rules, to help CoCs better understand what aspects of street medicine are covered under CalAIM and relevant to HHIP metrics and to inform CoC discussions with their local MCPs to build or expand street medicine access in their communities.

HHIP Expenditure Planning – Moving Beyond the Metrics: Shifting Focus from Earning HHIP Funds to Allocating Them

Guidance and tools to help CoCs and their partner MCPs discuss and determine how best to allocate and spend earned HHIP incentive award funds to meet community needs and make the greatest impact.

This toolkit was developed in March 2023 by Homebase, in partnership and with the support of the California Health Care Foundation.